

eMobileService

InfoLogix eMobileService is an enterprise software solution that manages service professionals, work orders and inventory in the field. The demands of maintaining a field services organization are increasing and constantly changing. eMobileService is designed for and features:

- Field and technician services
- Dispatch, routing and job lists
- Complete inventory tracking control
- Wireless and offline environments
- Signature capture and receipt printing
- GPS and Location Based Services

These important elements as well as the ability to manage large numbers of employees with variations of daily tasks, coverage areas and routes will increase productivity allowing the mobile professional to focus on what is important--the customer.

eMobile Service can track activity by work order, customer name, delivery person, product or date in real time creating full visibility and accountability from headquarters. Companies can either choose to use the standard solution or customize each and every software screen to align to a specific business process. This approach yields a solution that is everything you need to manage your field services team and can be bundled with InfoLogix's wireless payment capability to complete transactions.

Flexibility: Our customizable solution greatly improves efficiency and reduces employee error virtually eliminating time consuming paperwork. By removing the non-value added tasks and forms that take time and expense to complete in the field and then process at headquarters produces a rapid ROI.

Productivity: eMobile Service provides real-time access to pertinent job status reports, routes, work orders, site history, customer information and available inventory through a dynamic wireless environment. Users can also calculate customer estimates, view historical data and send invoices from almost any Windows Mobile handheld.



Casio IT-3000 Rugged Payment Terminal

